

# PRESS RELEASE

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## **ADB SAFEGATE to boost operational efficiency of baggage handling at Middle East's leading King Khalid International Airport**

*Signs a 5-year implementation and support agreement for a Baggage Reconciliation System (BRS) at the airport in partnership with SATCO*

**ADB SAFEGATE Airport Systems (AS) has signed a 5-year implementation and support agreement for a Baggage Reconciliation System (BRS) to boost operational efficiency of baggage handling in King Khalid International Airport (KKIA), Riyadh, Saudi Arabia. The contract was signed in partnership with Saudi Arabian Trading and Construction Company (SATCO), a leading gate solutions provider and build-transfer-operate (BTO) specialist at various airports in the region, and who is key member of the renovation project of Terminals 3 and 4 at KKIA.**

The BRS from ADB SAFEGATE will be installed in the recently renovated terminals that are due to open in the spring of 2021 and will serve up to 40 million passengers over the next five years. The solution will help reduce mishandling of baggage and minimize the cost of repatriating the bags, while improving security of baggage operations and overall tracking visibility from check-in to collection at destination. It is expected to improve the airport's compliance with international standards such as IATA Resolution 753 that mandatorily requires airlines to track their passengers' bags in four key locations namely - acquisition from the passenger; loading onto the aircraft; transfer; and delivery back to the passenger.

"Airports and airlines pay a heavy price when bags fail to travel with their respective passengers. In addition to an average cost of US\$ 150 that it takes to repatriate the bag to its original final destination, the impact of customer dissatisfaction is far worse," says **John Wordley, Global Sales & Marketing Director, ADB SAFEGATE Airport Systems**. "Our solution provides a significant cost-savings by minimizing the number of lost or damaged luggage via real-time location tracking of bags."

"We have a long standing relationship with ADB SAFEGATE, having partnered with the company on multiple projects in the Middle East. In fact, at [KKIA itself, ADB SAFEGATE has helped in improving efficiency of the airport's apron operations for over four years now](#). We are confident that having them on board will scale up baggage management processes at the airport, improving operational efficiency and safety," added **José C. Jamhuri, Senior Vice President, Airports Systems Division & Logistics, SATCO**.

ADB SAFEGATE's BRS is the leading solution on the market used by busy airports such as London Heathrow and Zurich as well as airlines like Air China and Caribbean Airlines. Given



ADB SAFEGATE's near 30-year experience in the areas of baggage security, reducing mishandling and making aircraft turnarounds more efficient, the solution is a perfect fit to complement existing processes at KKIA.

### **About ADB SAFEGATE**

ADB SAFEGATE provides integrated solutions that raise efficiency, improve safety, boost environmental sustainability and reduce operational costs for airports, airlines and ANSPs. The company works with airports and airlines to solve operational bottlenecks from approach to departure. Solutions encompass airfield lighting, tower-based traffic control systems, intelligent docking automation and services, as well as applying advanced IT and analytics to deliver industry-leading Total Airport Management.

With more than 1,200 employees, ADB SAFEGATE serves more than 2,500 airports in more than 175 countries, from the busiest and largest like Atlanta, Beijing, Dubai, Heathrow, Charles De Gaulle, Frankfurt, Istanbul, New Delhi and Changi to fast-growing airports across Asia and Africa.

For more information about ADB SAFEGATE, please visit our website at [adbsafegate.com](https://adbsafegate.com).

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